

# CASE STUDY

**MCDONALD'S**

Electrical Compliance Testing



# CASE STUDY

## GOALS:

- Flexibility
- Reliability
- Price Certainly
- Best Value

*"We are approached every day by companies who offer electrical testing, but very few take the time to look at our business and understand how we operate, and even fewer are flexible enough to change their processes to fit in with our needs. SCL are one such company, and after just one year, we have built the trust and confidence to commit to a longer term partnership. We have now built on this stability and now use SCL for minor electrical works, right through to larger installation projects." Taimoor Sheikh,*

This case study briefly details what challenges McDonald's faced when looking for a contractor, what they visualised from a collaborative approach to ensure their business continued to run smoothly, and how this was achieved.

After being in discussions with McDonald's for a long time, it was established that they were looking for a long-term compliance 'partner', rather than a compliance contractor. Reliability of the service was a big factor, and the flexibility to work around their own team and to minimise the effect on their commercial activities was a priority.

After sitting down with our customer to do a 'fact-find', SCL undertook a number of detailed site surveys to familiarise ourselves with the standard layouts and the type of equipment used at each restaurant. From this information,



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we are now able to provide a detailed program of works before we start, and also plan works around periods of high footfall and in doing so, avoid impacting on our customers core business activities. We have manufactured several power adaptors for the site specific kit which speed up testing of specialist equipment, which means we test faster and safer.

**If you like what we do and would like to speak to us about a project for you, call us today 01621850202**

**Visit [www.sclmanagedservices.com](http://www.sclmanagedservices.com) for further details on the full range of services we offer.**

**DID YOU KNOW?** The impact that maintenance works have whilst businesses are still operational is a big concern for many of our customers. Working to reduce this impact is a high priority for us, allowing our customers to continue their day-to-day business as usual.

